

# The Farm Group Leverages Cyren's Outlook Plugin to Reduce Alert Fatigue

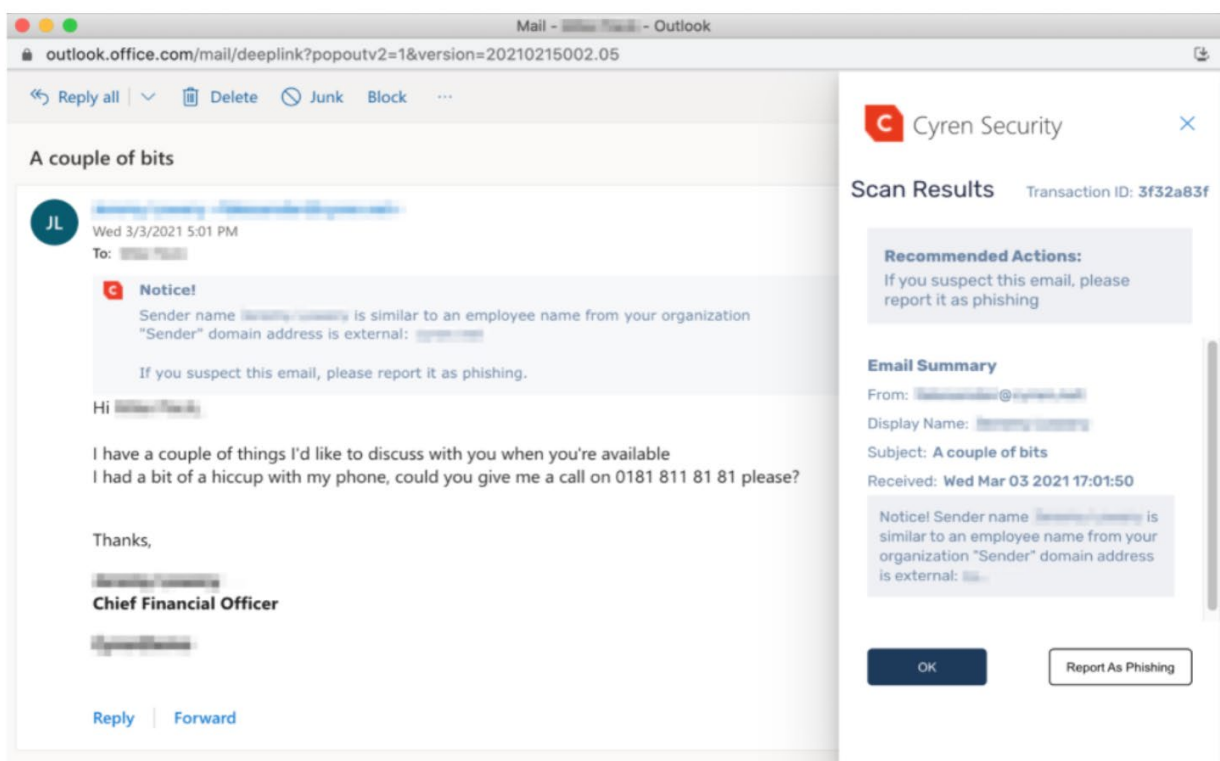
## The Challenge

Despite using a secure email gateway and other filtering technologies, phishing attacks were still getting through to The Farm Group's employees. Staff would forward suspect emails to IT as an attachment, and IT would execute a manual investigation and response playbook including manually emailing all 500+ employees to alert them to not open the emails. It was a time-consuming and potentially error prone process.

## The Solution

Cyren Inbox Security includes a simple Outlook plugin that reduces the burden of user support from the IT help desk and incorporates the "crowd-sourced" threat intelligence across ALL Cyren clients to help identify and protect against targeted and evasive attacks like business email compromise.

A prominent button in the email client lets users "click to scan" any suspicious email on demand, and receive immediate results. If the response is negative and the user disagrees, the user can click to send the email in question to the Cyren Incident Response Service for expert security analyst review. All forensics data from crowdsourced intelligence is incorporated in the system and made available for further investigations.



## The Results

After quickly evaluating Cyren Inbox Security, Farm Group's IT team is no longer inundated with requests to verify if emails are safe. Instead, users scan suspicious emails with the click of a button - via Cyren Inbox Security's seamless Office 365 mailbox plugin.

“ Cyren does exactly what it's meant to do. We're no longer getting 30 emails from staff asking 'is this a threat?' Now they scan suspicious emails themselves and we remove threats before they even see them” says Nabeel Chaudhry, IT Services Lead.

## About The Farm Group

The Farm Group is one of the world's leading providers of post-production television programme services based in London, Bristol, Salford, and Manchester.

## About Cyren

An easy to deploy solution to protect Office 365 users from sophisticated phishing attacks.

- Catch & prevent spear phishing attacks, spoofed messages, BEC, CEO fraud, and credential theft
- Continuously scan emails, attachments, and URLs for fraud in all folders
- Automatically remediate email threats from every affected inbox
- Simplify incident investigations and save SOC resources
- Employees can scan threats in real time with a single click inside their inbox



See why more than 1.3 billion users rely on Cyren to protect them against sophisticated phishing attacks > [visit Cyren.com](https://www.cyren.com)