C Y R E N

Sika Gains Full Support and Expertise in Phishing Detection with Cyren Inbox Security

The Challenge

Once Office 365 was deployed, Sika's Global Cyber Defense Team identified a need for optimization in three areas.

1 **First**, the Global Cyber Defense Team needed a better way to handle escalated incidents and respond to them. They wanted the ability to cross reference event information, to search for specific links, files, code, etc., and automatically remediate phishing emails from Office 365 mailboxes.

2 **Second**, for a company with 25,000 employees, the Global Cyber Defense Team was getting remarkably few user-escalated reports about phishing emails. In addition, there was often a delay in receiving userescalated reports from local IT teams, which made remediation difficult. Sika wanted users to have a direct channel to the global security team and the confidence to use it.

3 **Third**, Sika needed a solution that was intuitive and easy for their global, multi-language workforce to adopt, so that every Office 365 user would be actively engaged in the battle against phishing.
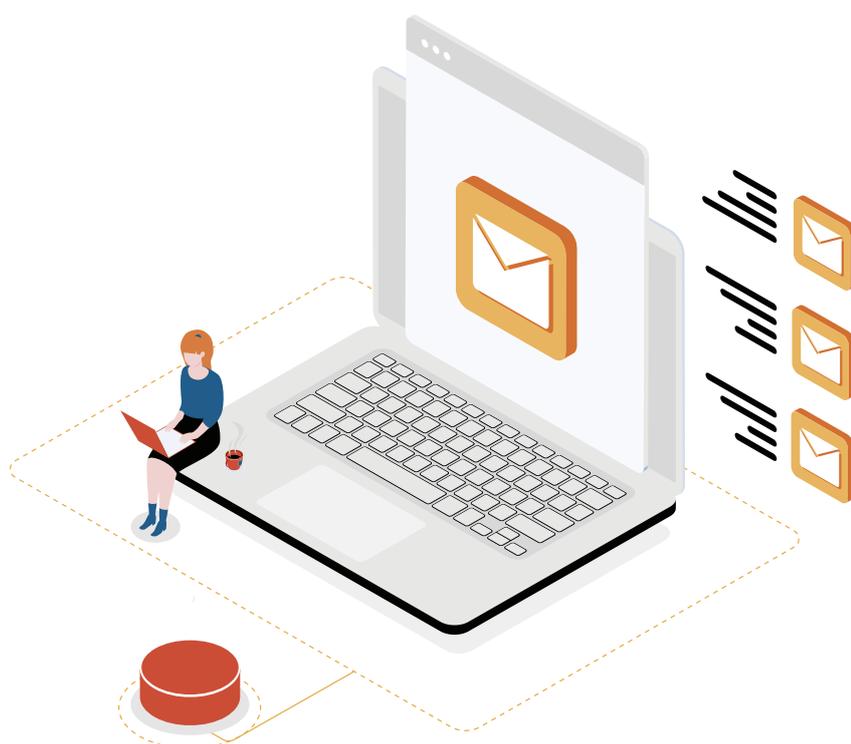
Sika
BUILDING TRUST

ABOUT SIKA GROUP

Sika is a specialty chemicals company with a leading position in the development and production of systems and products for bonding, sealing, damping, reinforcing, and protecting in the building sector and motor vehicle industry. Sika has subsidiaries in 100 countries around the world and manufactures in over 300 factories. Its 25,000 employees generated annual sales of CHF 7.88 billion in 2020. At the end of 2019, Sika won the Swiss Technology Award for an innovative new adhesive technology.

"Cyren Inbox Security is a perfect fit for Sika's needs in terms of capabilities and pricing."

— Justas Narauskas, Manager, Cyber Defense Team

The Solution

Sika chose Cyren Inbox Security to protect their Office 365 users and their global business against evasive phishing attacks. They explored other solutions as well, but each presented limitations, risks and costs that did not fit Sika's needs. "For what we needed. Cyren fit the best in terms of capabilities and pricing," explained Justas.

Sika deployed Cyren Inbox Security as a tertiary system, working with Sika's Secure Email Gateway and the Office 365 Exchange.

Better Threat Detection and Response

With Cyren Inbox Security, the Sika Global Cyber Defense Team is now able to detect and remediate infected emails not only from the reporting email account, but from every Office 365 mailbox where the phishing threat is found. "With the automated detection and response capabilities of Cyren Inbox Security, our team has become much more efficient and effective in neutralizing phishing attacks," says Justas.

Improved Threat Intelligence

Sika is also using Cyren Inbox Security to improve threat intelligence. By feeding Cyren data back into their security logs, the Global Security Team is able to double check whether anything was missed and to assure that remediation was successful and complete.

Increased User Engagement

Cyren Inbox Security enables Sika employees to be more cyberaware and cyber-engaged. During the proof-of-concept phase, the company was pleased to discover how quickly Cyren's prominent "scan email" button was adopted by their users across the globe. To report a suspect email, users simply click the button. User reports go directly to Sika's Global Security Operation Center, where the email is scanned, analyzed, and automatically remediated from the mailbox when necessary. Results are sent back to users, keeping them informed and engaged. Initially, Sika saw a 600% increase in user-escalated reports of phishing emails and user engagement continues to rise as employees increasingly use the system.
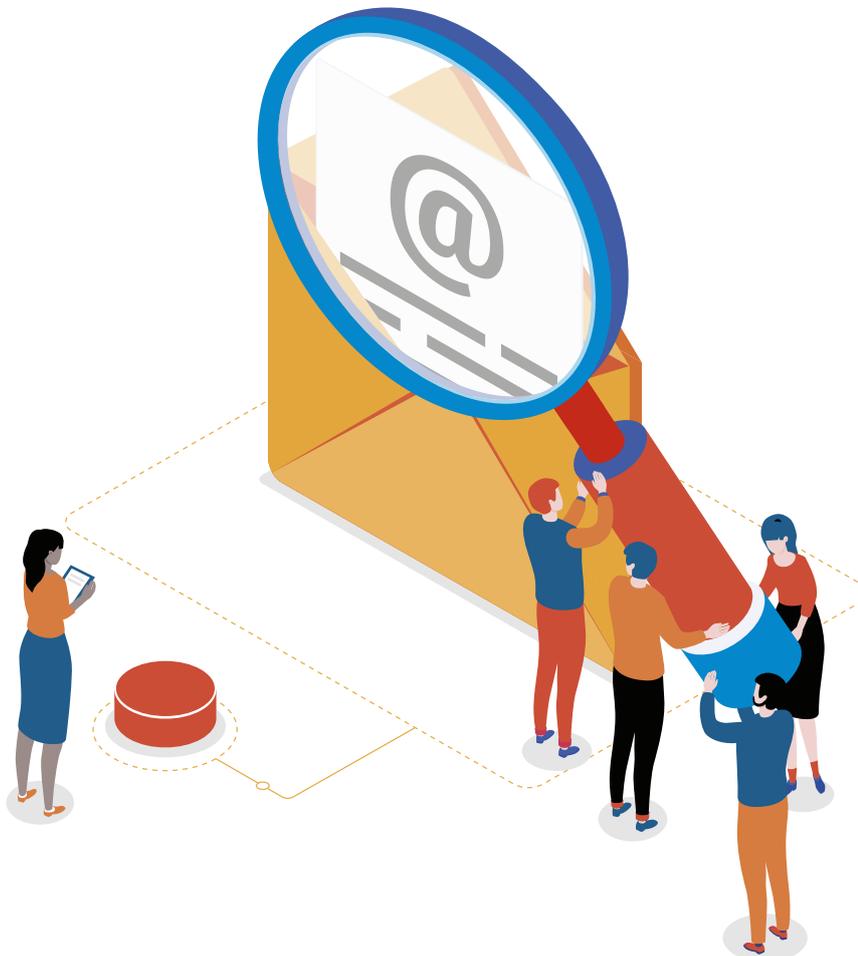
> "With the automated detection and response capabilities of Cyren Inbox Security, our Global Cyber Defense Team has become much more efficient and effective in neutralizing phishing attacks."
>
> — Justas Narauskas,
> Manager, Cyber Defense Team
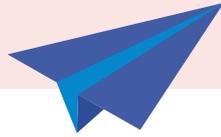
Outlook

One of the biggest advantages of Cyren Inbox Security is its ease of installation and ease of use. As Sika's business grows and expands, the simplicity of Cyren Inbox Security will make it easy for new hires and acquired employees to become engaged in cybersecurity right off the bat. Cyren data is also helping Sika to evaluate and determine where security awareness training programs are needed and how they could be most effective.

"Our goal is to have the best phishing detection and response system possible, including employees who are engaged and confident in their ability to contribute to Sika's cyber defense," concluded Justas.
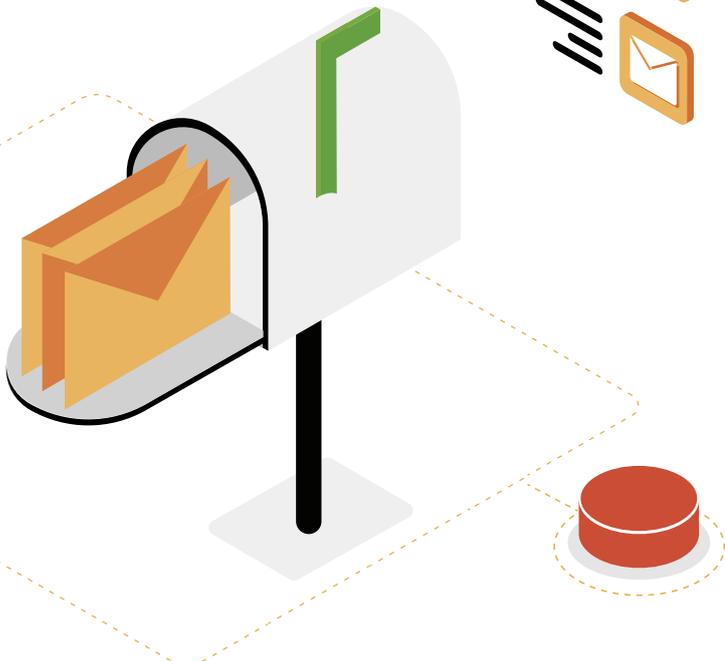
CYREN INBOX SECURITY

CIS combines continuous inbox scanning with real-time threat intelligence and user reporting to boost email threat detection.

- Full native integration with Office 365

- Identify evasive phishing threats

- Real-time scanning & threat analysis

- Fueled by threat intelligence

- Cut response time for email threats

- Save SOC time and resources

- Empower users to help fight phishing

25B
Security Transactions Daily

1.3B
Users Protected

300M
Threats Blocked Daily

Click here to learn more about what Cyren IDR can do for you

LEARN MORE