

FINEOS Saves 1 Day a Week Investigating and Remediating Phishing Attacks with Cyren Inbox Security

The Challenge

In an effort to prevent phishing and ransomware attacks from getting to employee inboxes, FINEOS tried (and was frustrated by) many security solutions. Attacks were increasingly sophisticated, with highly targeted BEC attempts impersonating executives. Security awareness training further strained busy personnel, IT resources were stretched chasing false positives reported by users, and still nothing felt foolproof.

“This is an arms race. The adversary is focused on getting email into your systems, 24/7. They are well resourced, have no budget constraints, they don’t have to worry about the corporate policies and standards that organizations must comply with. And it’s not simply employees’ responsibility to protect the company from breaches,” says Paul Deasy, IT Operations – Senior Security Architect.

The Solution

FINEOS was intrigued that Cyren Inbox Security layered on top of their existing Security Email Gateways (SEG) and Microsoft ATP, a purpose-built and cost-effective complement. In tests, Cyren consistently found malicious emails that the SEG and ATP missed, and even better, FINEOS could automatically remove the suspect emails from all affected inboxes.

The Result - a closed won deal in 5 weeks

After deploying Cyren in just 20 minutes, FINEOS recouped 1 full day of IT headcount a week-time previously spent investigating emails and remediating attacks across company inboxes.

“We’ve seen reports showing massive spikes in phishing emails. We weren’t aware any of that had happened because Cyren almost immediately neutralized them rather than simply bombarding us with alerts. It’s like the Eye of Sauron—it sees everything.”

ABOUT FINEOS

FINEOS is a leading provider of core systems for life, accident and health insurers globally with 7 of the 10 largest group life and health carriers in the US as well as 6 of the largest life insurers in Australia. With employees and offices throughout the world, FINEOS continues to scale rapidly, working with innovative progressive insurers in North America, Europe, and Asia Pacific.

CYREN INBOX SECURITY

An easy to deploy solution to protect Office 365 users from sophisticated phishing attacks.

- Catch & prevent spear phishing attacks, spoofed messages, BEC, CEO fraud, and credential theft
- Continuously scan emails, attachments, and URLs for fraud in all folders
- Automatically remediate email threats from every affected inbox
- Simplify incident investigations and save SOC resources
- Employees can scan threats in real time with a single click inside their inbox



See why more than 1.3 billion users rely on Cyren to protect them against sophisticated phishing attacks > visit [Cyren.com](https://www.cyren.com)